CORE6+
BUSINESS NETWORK SECURITY PLUS

NETWORK OPERATIONS CENTER (NOC)
PATCHING & PREVENTATIVE MAINTENANCE

Daily Windows Patching, Health Checks, HDD Disk Cleanup & More

Over 60%

of breaches in 2019 involved "unpatched" vulnerabilities, which still to this day is **One Of The Main Points Of Entry Used By Threat Actors To Exploit Systems.**

NOC Desktop Services

go well beyond the "local" support level to a fully-staffed, 24x7 Network Operation Center (NOC)

that responds to **CORE6+** and **BASE4+** Agent Alerts, provides Daily Health Checks, Cleanups, Remediation and Patch Management on your designated computer and server systems.

Patch Management

Effective Patch Management helps safeguard your business from known exploits and unauthorized access, while optimizing functionality, application efficiency and productivity.

Patch Management is all about the continuous process of identifying, prioritizing and applying vendor-issued updates. The main goal being to close security vulnerabilities all while optimizing the performance of the software and/or devices.

"Patching" Software & Applications Is Way Too Critical Of A Service To Be Left To "Convenience" Any Longer. By Outsourcing This Service To The NOC, We Can All Rest Assured Your Computer's Software And Applications Are Up-To-Date.

Windows Patch Management

Daily status reviews and scheduled "Standard" and "Critical" Patch Management services are prioritized by risk level, as per the designated policy.

If, for any reason, a patch fails, the NOC will take the corrective actions to reinstall the failed patches.

Health Check Of All "Fixed" HDDs

Daily Reporting and Alerting is used to verify the overall health, performance and functionality of the Hard Disk Drives (HDDs).

If disks are reporting errors Alerts are created and the NOC reviews to determine what next steps are required to remedy the issue and clear the Alert.

HDD Disk Clean-Up and Temp File Deletion

Running Disk Clean-Up tasks and removing Temp Files is designed to maximize the available drive space on the computer by removing unwanted temporary files and logs.

Managed EDR Application Status

Daily verification that the Managed EDR application is on, up-to-date and performing as desired.

If the Managed EDR application requires an update, the NOC will update the Managed EDR application.

Onsite Assisitance

If an issue arises that requires Onsite Assistance, the NOC will reach out to your **CORE6+** or **BASE4+** Partner and coordinate next steps in remediation, and schedule the Onsite Assistance.

8 Benefits of NOC Desktop Services

01. Daily Device Status Knowledge

02. Optimal Alert Response Times

03. Guaranteed Patch Management

04. "Cleaner" Faster Computers

05. Improved Security & Compliance

06. Prevent Potential System Failures

07. Device Operational Stats & Metrics

08. Quality Control & Quality Assurance

"There's a true peace of mind that comes with knowing all my computers are up-to-date and consistently optimized to perform at their best levels."

"I'm just relieved to know that there's always someone paying attention to my computers and keeping them up-to-date..."

Patching Is Critical To

Minimize Security Vulnerabilities